# Habitually Holistic, LLC Privacy Policy

## What type of information is collected?

We receive, collect, and store any information that you may enter or provide us in any other way on habituallyholistic.com. We collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, visit length to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

#### How do we collect information?

When you conduct a transaction on habituallyholistic.com, as part of the process, we collect personal information you give us such as your name, address, and email address. Your personal information will be used for the specific reasons stated above only.

#### Why do we collect information?

We collect Non-personal and Personal information for the following purposes:

- 1. To provide and operate Habitually Holistic coaching services and products;
- 2. To provide our Users with ongoing customer assistance and technical support;
- 3. To be able to contact our Users and Visitors with general or personalized notices and promotional messages;
- 4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which Habitually Holistic, LLC may use to provide and improve services provided by Habitually Holistic, LLC;
- 5. To comply with applicable laws and regulations.

### How do we store and disclose information?

Habituallyholistic.com is hosted on the Wix.com platform. Wix.com provides Habitually Holistic, LLC with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases, and the general Wix.com applications. They store you data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands such as Visa, Mastercard, American Express, and Discover. PCI-DSS requirements help to ensure the secure handling of credit card information by our store and its service providers.

# How do you communicate with visitors?

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect monies owed, to provide services rendered, to poll your opinions through surveys or questionnaires, to send updates about Habitually Holistic, LLC, or

as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

### How can visitors withdraw their consent?

If you do not want us to process your data anymore, please contact us at <u>habituallyholistic.life@gmail.com</u> or send us mail to: 4015 SE15th Avenue, Portland, Oregon 97202.

## **Privacy Policy Updates**

Habitually Holistic, LLC reserves the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances we may use and/or disclose it.

## **Questions and Contact Information**

If you would like to: access, correct, amend, or delete any personal information we have about you, please contact Habitually Holistic, LLC at <u>habituallyholistic.life@gmail.com</u> or send us mail to 4015 SE 15<sup>th</sup> Avenue, Portland, Oregon 97202.